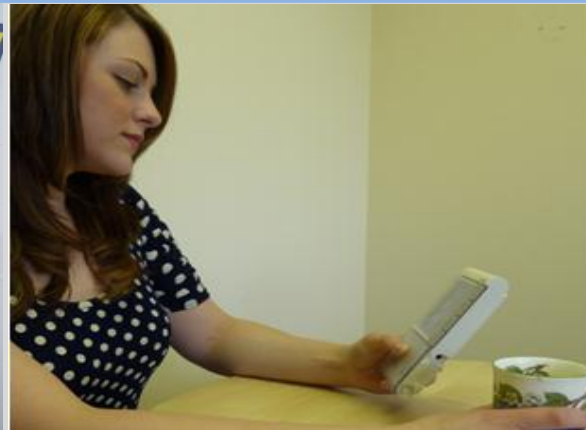




## SMART METERING SERVICES (GB) - ENERGY



### Lowri Beck Services Ltd

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### Overview

Lowri Beck is an independent service provider of metering systems, data capture, data management and field management services offering innovative solutions to the utilities industry and businesses throughout Great Britain (GB).

#### Offering a full end to end utility support service

Established in 1996, Lowri Beck provide tailored service delivery for all types of metering services including the Smart Metering Systems in support of the energy and water markets.

### Our Accreditations (Electricity & Gas)

Lowri Beck is an accredited electricity Meter Reading Agent, Data Collector and Data Aggregator.

As an Elexon accredited electricity Non Half Hourly (NHH) Meter Operator, with the ability to offer electricity meter provision, installation and maintenance, Lowri Beck offers the full suite of electricity metering services.

Lowri Beck is also an approved Ofgem gas Meter Reading Agent and is registered as an Ofgem Approved Meter Installer (OAMI) and Gas Meter Asset Manager (MAM) for the provision, installation and maintenance of gas metering systems.

### Overview of Lowri Beck Services

#### The Smart Way

To complement our extensive experience gained from existing metering services, the provision of Smart Metering features is a central component of Lowri Beck's future strategy for supporting GB businesses and domestic customers.

Lowri Beck's knowledge and expertise in the metering market provides you with a:

**high quality, accredited, end-to-end dual fuel Smart Metering and in-home services solution that is tailored to your needs.**

### Dual Fuel Meter Operations

#### Gas Meter Installation & Maintenance

With gas MAM and OAMI accreditation, we can install and maintain domestic size gas meters from U6/G4 equivalent to 6m<sup>3</sup>/h pressure up to I&C sized U16 - U40 equivalent to 16m<sup>3</sup>/h medium pressure meters, throughout GB.

Our workforce is registered under the Gas Safe Register and practice under our OAMI accreditation. Our service provision caters for both traditional legacy metering and for the new Smart Metering Systems.

#### Electricity Meter Installation & Maintenance

Lowri Beck operates as electricity NHH MOP, servicing all of GB on behalf of many UK energy suppliers. Our field service operation covers all of the features for the traditional legacy metering and is preparing for the Smart Metering requirements.

Lowri Beck provide the metering system (MAP), offering customers rental or outright purchase options.

We have a **bespoke designed logistic and inventory system in place**, providing comprehensive asset tracking.

#### Quality Services

In addition to the industry accreditations and authorised certifications in the gas & electricity markets, our management and technology-based systems are quality audited and accredited to ISO:

**9001** Quality Management,  
**27001** Information Security Management,  
**25999** Business Continuity Management,  
**14001** Environmental Management, and  
**18001** Health & Safety

Our services and systems are amongst the best in the industry, specifically designed to permit flexibility and interoperability.



## Smart Metering Services

### Lowri Beck's Approach – Managed Service

Through the directly employed nationwide network of field meter operatives, Lowri Beck can resourcefully provide both meter operations and data management services as an end-to-end managed service tailored to the Supplier's internal processes, to manage;

### Meter Operations and Data Management

These Smart Metering services include:

- Smart Metering System installation & commissioning
  - Requiring a single visit to install dual or single fuel meters

- Commission the communications services between the premises and the central DCC operations
- Customer support
  - smart meters and IHD explanation which may be either mandated or the energy Supplier's version
  - in-home and call centre customer service added value
- Meter technical details update
  - interfacing with the legacy systems
- Onsite maintenance
  - Checking & servicing the metering asset and communications modules
- Meter provision
- Full on site commissioning
  - including any requested configuration updates

- Meter updates
  - configuration changes and updates
  - pay-as-you-go prepayment top-ups
  - enable/disable management
  - alarms and diagnostics
  - communications faults
- Consumption reading management and energy efficiency advice

Lowri Beck utilise the latest, reliable **Smart technology** in the market.



## Benefits

- Installation scheduling either by;
  - Customer request – debt management (ppm/credit), tariff requirements
  - Portfolio management – lower cost through density
  - Replacement priority options;
    - Geography
    - Age of 'dumb' meters – limit early replacement charges
- Dual fuel – between 'single fuel' suppliers

- Resource scalability
- Tailored 'In Home' service and customer support
  - Explanation of IHD
  - Other energy efficiency measures/advice (not selling!)

Lowri Beck is a market innovator in delivering quality flexible metering services, with expertise in Smart Metering solutions.

Understanding the benefits of both, Lowri Beck can provide services in aiding the utilities make the transition from legacy meters to Smart Metering Systems;

## Be Smart with Lowri Beck

allowing the smooth transition from manual meter reading to automated reading and full support of the in-home and wide area network communications systems.

resulting in increased billing accuracy, more efficient settlement of energy and an overall better service for the customer.

## Lowri Beck's Tailored Options

Other than a fully managed service, Lowri Beck can offer a range of Smart Metering service delivery options.

### Smart Meter Provision

We can provide purchase arrangements from a range of electricity & gas smart meter equipment for domestic and SME businesses. Rental will be subject to the agreement of the Smart Metering specification.

### Installation & Commissioning

Where the Supplier has an in-house metering business the field work

(installation & commissioning) provided by Lowri Beck can be managed as part of the Supplier's overall GB field work strategy.

### Meter Operations

The full range of meter operations activities can be provided including:

- the installation, commissioning and then ongoing metering system asset maintenance can be managed by Lowri Beck;
- appointment setting from customer requests as well as direct portfolio management (e.g. tariff changes, debt management services);

- commissioning with the DCC and including pre-notification activity.

### More Information

Contact us to find out more about how Lowri Beck can support your business in becoming Smart

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