



Building a MOP empire...

A case study explaining the Lowri Beck Services non-half hourly meter operation, data collection and data aggregation services to the utility industry.

Building on the core business areas offered at Lowri Beck, in 2007 the focus was to explore new business opportunities for non-half hourly electricity meter operations (NHH MOP) and continue to reinforce our data retrieval (DR) services to the utility industry. Complimentary to this, the key decision makers at Lowri Beck have worked closely with operations to improve business processes.



Since announcing its entrance into the NHH electricity MOP, DC and DA market, and obtaining their accreditation, Lowri Beck has added these three services to their 12 years experience in field data capture and data management activities. The accreditations, along with the new systems, provide Lowri Beck with the capability to install metering systems, undertake automated meter readings, and process the reading data that they capture.

With the introduction of the MOP service Lowri Beck is now able to offer a full set of field services for meter asset management, installation and maintenance of NHH electricity metering systems. The Lowri Beck (MOP) metering operation, based in Wigan but offering a UK regional set of services, manages both credit and pre-payment metering

systems. Our contract win for over 800,000 sites for one of the big six utility suppliers is operational for the Southern region of the country. This began at the latter stages of 2007 and since reached the full migration of the sites that were won. The system is able to handle the activity requests from energy companies requiring a competitive field support operation for their metering services, offering excellent services at realistic prices.

A full metering system preparation and provisioning service is at hand at our operational centres to implement the correct configuration and supply of metering systems in line with the energy supplier's specific metering asset requirements. Field services from MOP include investigating a metering system fault, re-siting a metering system, as well as the removal of, and the re-energisation or de-energisation of metering systems.

Where a functionality change is required to a metering system Lowri Beck is able to carry out these changes which include single / multi rate metering changes and credit / prepayment metering changes working to service within normal business hours and outside of these where it is agreed with the customer and the energy supplier.



The introduction of Companion Mobile Field Management System will improve field related activities for our own operations and other businesses who occupy a field business activity. Companion, a mobile field management system, is designed to enable flexibility of data capture in the field. It utilises real time data transfer allowing features such as GPS, photograph & signature capture, barcode scanning and free text boxes to facilitate all kinds of requirements. Lowri Beck Companion can be provided as a hosted solution as well as a one off purchase. Allowing us to host the solution allows the customer to benefit from our expertise in data management and system manipulation. This managed service will be bespoke to each customer we work with.

